

The National Commercial Bank 24 hour Banking is a convenient service that offers customer's the facility to do Banking at the touch of a button. All you need is a telephone! It is the most time effective means of doing your Banking 365 days a year, 24 hours a day.

And Best of all, NCB (SVG) Ltd 24 Hour Touch-Tone Baking service is absolutely FREE!!!!!!

To use Tele-Banking Service dial 456-1105 to access following information:

Account Information and Funds Transfer:

Account Information:

- Balance Inquiry
- Last Withdrawal Made
- Last Deposit Made
- Specific transaction inquiry/search
- ATM/Automatic transaction inquiry

Funds Transfer:

- Funds transfer between assigned accounts
- **Payments to Credit Card**

Bill Payment:

Payment to

- VINLEC
- CWSA
- Karib Cable
- Digicel

Access to up to date Bank Service

- Product
- Rate

It should be noted that when bills are paid by tele-banking, they are transferred to the utility company the following day.

All transfers between accounts are immediate unless made after 3:30 pm.

The National Commercial Bank 24 Hour Touch tone Service is completely Secure and confidential.

When your application for the service is approved, each customer will receive an initial 4 digit PIN which you will be required to change for security on the initial inquiry on the account.

For more information about this service please call 457-1844 or visit any of our NCB branches islandwide

24 Hour Touch-Tone Banking Service

How does NCB Tele-Banking Service function?

- 1. Use a touch-tone phone and dial 456-1105**
- 2. For initial set-up key in option 1.**
- 3. Key in account as listed in your introduction letter.**
- 4. When prompted key in initial 4 digit PIN.**
- 5. System will prompt for the change of password for security – key in your personal 4 digit PIN.**
- 6. Once you are successful in changing PIN, you have full access to all menus available on the system.**
- 7. You will be guided step by step through each transaction as per request.**
- 8. Before each transaction is processed, all the information keyed in will be repeated for your confirmation. At this point you can opt to cancel transaction and start over.**
- 9. On the completion of the transaction, you will be given a transaction reference number, which should be retained for your records in the event of a query.**

**NATIONAL COMMERCIAL BANK (SVG) LTD.
24 Hour Touch-tone Banking Application Form**

DATE: CUSTOMER REFERENCE NO

BRANCH BANK OFFICER

New Application Amendment Cancellation

FIRST NAME MIDDLE NAMES LAST NAME

ADDRESS:

BIRTH DATE: MALE FEMALE

ID/PP NO

HOME PHONE: CELLULAR

EMPLOYER

OFFICE PHONE & EXT:

CIF NO (for Bank use only)

ACCOUNT NUMBERS

SAVINGS

DDA

CDS

LOANS

CREDIT CARD

UTILITY NUMBERS

SERVICE PROVIDER	ACCOUNT NUMBER	DETAILS
<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>
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INDEMNITY

I/We instruct The National Commercial Bank (SVG) Ltd. ("The Bank") to make the account/s preceding available to the Bank's 24 Hour Touch-Tone Banking Systems ("The Service") and to provide such facilities through the Service as I/We may request.

I/We agree that No Personal Identification Number/s ("PIN") will be used in any manner so that it can be ascertained by an unauthorized person and I/We will keep the PIN confidential and otherwise ensure non-disclosure except as necessary for use of the Service. If at anytime I/We know or have reason to think that any PIN has become known to any unauthorized party then I/We will immediately change the PIN and I/We will notify the Bank immediately upon becoming aware of any circumstances which are or may become a misuse or abuse of the Service; since the Service makes use of equipment and other facilities over or in relation to which the Bank has no custody or control. The Bank will not be liable to me/us for any loss or damage whatsoever or however caused by the use or otherwise to the Service whether directly or indirectly including all and any liability for consequential loss or damage; I/We will not hold the Bank liable should any information whatsoever concerning my/our account/s become available to any unauthorized person by whatever means or for whatever reason.

Additionally, the Bank shall not be liable in any way if it is unable to perform its obligations due to directly or indirectly to the failure of any machine, data processing system (whether by way of hardware or software) or transmission link or to any industrial dispute or from any cause whatsoever outside of the control of the Bank, its servant, agents, sub-contractors nor for or from any incident or data distortion or loss or any consequences thereof which occurred during or as a consequence of the use of the Service. When making transfers between different accounts utilizing the Service I/We accept full responsibility for confirming the transaction. I/We fully indemnify the Bank against all claims, cost actions or other proceedings whatsoever or howsoever arising out of the use of Service made or brought against the Bank by any third party. The Bank shall have the right in its sole discretion (and without prior notice should it so see fit) to suspend or discontinue any or all of the Services provided by the Service for any reason whatsoever.

CUSTOMER SIGNATURE:

_____ DATE SIGNED: _____

_____ DATE SIGNED: _____

AUTHORISING OFFICER'S SIGNATURE:
